

MURANG'A UNIVERSITY OF TECHNOLOGY SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT.

UNIVERSITY ORDINARY EXAMINATION

2023/2024 ACADEMIC YEAR

FOURTH YEAR **SECOND** SEMESTER EXAMINATION FOR BACHELOR OF SCIENCE IN HUMAN RESOURCE MANAGEMENT.

BHE 409: MANAGING GROWTH ENTERPRISES

DURATION: 2 HOURS

INSTRUCTIONS TO CANDIDATES:

- 1. Answer question one and any other two questions.
- 2. Mobile phones are not allowed in the examination room.
- 3. You are not allowed to write on this examination question paper.

SECTION A: ANSWER ALL QUESTIONS IN THIS SECTION

QUESTION ONE (30 MARKS)

- a. Outline any five steps by step of starting a new venture. (5 marks)
- b. Identify five characteristics of a small business. (5 marks)
- c. List any five mistakes leading to a business startup not to celebrate its 5^{th} --- today.

(5 marks)

- d. Briefly explain any five grounds of notifying a business plan. (5 marks)
- e. Outline any five areas that you need to consider in your training session on business planning. (5 marks)
- f. Identify any five parameters used as indicators of enterprise growth. (5 marks)

SECTION B – ANSWER ANY TWO QUESTIONS IN THIS SECTION

QUESTION TWO (20 MARKS)

- a. Discuss five stages of firm development. (10 marks)
- b. Analyse any five areas that can be adopted in a rehabilitation program and how to bring back a declining business enterprise. (10 marks)

QUESTION THREE (20 MARKS)

- a. Articulate any five remedial measure an enterprise owner can undertake to prevent his/ her firm from collapsing.
 (10 marks)
- b. Discuss any five inhibitors of entrepreneurial initiatives in a given society. (10 marks)

QUESTION FOUR (20 MARKS)

- a. Differentiate between the terms evolution and revolution in the context of a business giving an example in each case. (10 marks)
- b. Discuss five dimensions essential for a model of organisational development. (10 marks)