



MURANG'A UNIVERSITY OF TECHNOLOGY

SCHOOL OF HOSPITALITY AND TOURISM

DEPARTMENT OF HOSPITALITY, TRAVEL AND TOURISM

UNIVERSITY ORDINARY EXAMINATION

2023/2024 ACADEMIC YEAR

**FOURTH YEAR SECOND SEMESTER EXAMINATION FOR BACHELOR
OF SCIENCE IN HOSPITALITY MANAGEMENT**

HHM405: HOSPITALITY FACILITIES MANAGEMENT

DURATION: 2 HOURS

INSTRUCTIONS TO CANDIDATES:

1. Answer question one and any other two questions.
2. Mobile phones are not allowed in the examination room.
3. You are not allowed to write on this examination question paper.

SECTION A: ANSWER ALL QUESTIONS IN THIS SECTION

QUESTION ONE (30 MARKS)

- a. Identify five cross cutting roles of facilities manager (5 marks)
- b. Briefly explain five competences of a manager. (10 marks)
- c. Elaborate any five types of maintenance in hatch (10 marks)
- d. State five components of HVAC (5 marks)

SECTION B – ANSWER ANY TWO QUESTIONS IN THIS SECTION

QUESTION TWO (20 MARKS)

- a. Describe five components of a building. (10 marks)
- b. Explain five factors to consider in choosing hotel (HVAC). (10 marks)

QUESTION THREE (20 MARKS)

You have been hired as the new manager of luxury apartment block. your first task is to arrange office space for your ---. Demonstrate how you will apply the concept of SS to achieve your goal. (20 marks)

QUESTION FOUR (20 MARKS)

As the head of hotel facilities management provide a brief to your staff in your department on how they can enhance water efficiency in any five areas of the hotel. (20 marks)