



MURANG'A UNIVERSITY OF TECHNOLOGY

SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT

UNIVERSITY ORDINARY EXAMINATION

2023/2024 ACADEMIC YEAR

FIRST YEAR FIRST SEMESTER EXAMINATION FOR DIPLOMA IN CRIMINOLOGY AND SECURITY STUDIES

BHR 050 – PRINCIPLES OF HUMAN RESOURCE MANAGEMENT

DURATION: 2 HOURS

INSTRUCTIONS TO CANDIDATES:

1. Answer question ONE and ANY other TWO questions.
2. Mobile phones are not allowed in the examination room.
3. You are not allowed to write on this examination question paper.

SECTION A: ANSWER ALL QUESTIONS IN THIS SECTION

QUESTION ONE (30 MARKS)

- (a) Highlight five roles of a manager. (5 marks)
- (b) Outline five contents of an orientation program. (5 marks)
- (c) List five principles of wage and salary administration. (5marks)
- (d) Name five external sources of recruitment. (5 marks)
- (e) Mention five techniques of human resource research. (5 marks)
- (f) State five factors that necessitate the need for human resource planning. (5marks)

SECTION B: ANSWER ANY TWO QUESTIONS IN THIS SECTION

QUESTION TWO (20 MARKS)

- (a) Discuss any five emerging issues in human resource management. (10 marks)
- (b) Briefly explain five factors affecting wage level in Kenya. (10 marks)

QUESTION THREE (20 MARKS)

- (a) Explain five essentials of sound wage and salary structure in Kenya. (10 marks)
- (b) Highlight five reasons that may result to employee separation from an organization. (10 marks)

QUESTION FOUR (20 MARKS)

- (a) Outline five types of interviews commonly used by employers. (10 marks)
- (b) Discuss the significance of human resource management as a function within an organization. (10 marks)