



MURANG'A UNIVERSITY OF TECHNOLOGY

SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT

UNIVERSITY ORDINARY EXAMINATION

2023/2024 ACADEMIC YEAR

**FIRST YEAR FIRST SEMESTER EXAMINATION DIPLOMA IN
CRIMINOLOGY AND SECURITY STUDIES**

BHP052 – PRINCIPLES OF MANAGEMENT

DURATION: 2 HOURS

INSTRUCTIONS TO CANDIDATES:

1. Answer question ONE and ANY other TWO questions.
2. Mobile phones are not allowed in the examination room.
3. You are not allowed to write on this examination question paper.

SECTION A: ANSWER ALL QUESTIONS IN THIS SECTION

QUESTION ONE (30 MARKS)

- (a) State five factors affecting policy formulation and implementation. (5 marks)
- (b) Highlight five types of change within an organization. (5 marks)
- (c) Briefly describe three types of skills that a manager should have. (5 marks)
- (d) Highlight the significance of management in an organization. (5marks)
- (e) Name four types of policies useful to an organization. (5 marks)
- (f) Outline five functions of top management. (5 marks)

SECTION B: ANSWER ANY TWO QUESTIONS IN THIS SECTION

QUESTION TWO (20 MARKS)

- (a) Discuss any five ways in which the management can help developing countries to eradicate poverty. (10 marks)
- (b) Explain the five external forces of change within an organization. (10 marks)

QUESTION THREE (20 MARKS)

- (a) Outline five principles of management. (10 marks)
- (b) Discuss five measures that can be adopted by the management to contribute to economic growth in developing countries. (10 marks)

QUESTION FOUR (20 MARKS)

- (a) Outline six factors that prevent effective decision making. (10 marks)
- (b) Discuss four styles of decision making. (10 marks)