

DHM1121B LAUNDRY OPERATIONS SUPPLEMENTARY

MURANG'A UNIVERSITY COLLEGE

DEPARTMENT:HOSPITALITY

UNIT TITLE:LAUNDRY OPERATIONS

UNIT CODE:DHM1121B

TIME:2HRS

DATE:

**SPECIAL\ SUPPLEMENTARY EXAMS**

INSTRUCTIONS TO CANDIDATES

QUESTION ONE(1) IS COMPULSORY

ANSWER OTHER TWO QUESTIONS.

SECTION A Compulsory

1 .(a) Explain the meaning of the following terms

(i) Ironing (2mks)

(ii) Pressing (2mks)

(iii) Damping (2mks)

(iv) Mangling (2mks)

(v) Washing (2mks)

(b) Describe five laundry processes (10mks)

(c) Outline two reasons for using each of the following laundry agents.

(i) Bleach (2mks)

(ii) Starch (2mks)

(iii) Fabric conditioner (2mks)

(iv) Salt (2mks)

(v) Laundry blue (2mks)

SECTION B Answer any two questions

2.(a) Explain five important safety points to observe when working in a commercial laundry premise (10mks)

(b) Explain five factors which affect the efficiency of a detergent (10mks)

3. (a) Describe how the following articles are steeped:

(i) Handkerchiefs (2mks)

(ii) Clothes of someone suffering from an infectious disease (2mks)

(iii) Very fast coloured clothes (2mks)

(iv) Very dusty white linen (2mks)

(v) Very dirty white cotton (2mks)

(b) Explain five rules that should be observed in stain removal (10mks)

4. (a) With the aid of a diagram illustrate the following care labels found on clothes

(i) Dry flat (1mk)

(ii) Do not iron (1mk)

(iii) Use a hot iron (1mk)

(iv) Dry in the sun (1mk)

(b) Explain two reasons for each of the following laundry processes

(i) Finishing processes (2mks)

(ii) Airing clothes before storage (2mks)

(iii) Sorting out articles before washing (2mks)

(c) Describe five types of irons and in each case state one advantage (10mks)