



MURANG'A UNIVERSITY OF TECHNOLOGY

SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF LIBERAL STUDIES

UNIVERSITY ORDINARY EXAMINATION

2017/2018 ACADEMIC YEAR

**SECOND YEAR FIRST SEMESTER EXAMINATION FOR THE BACHELOR
OF SCIENCE IN CRIMINOLOGY AND SECURITY STUDIES-SPECIAL EXAM**

BLC 2203 – INTRODUCTION TO MANAGEMENT

DURATION: 2 HOURS

DATE: 8TH DECEMBER, 2017

TIME: 9.00 A.M – 11.00 A.M.

Instructions to Candidates:

1. Answer **Question 1** and **Any Other Two** questions.
2. Mobile phones are not allowed in the examination room.
3. You are not allowed to write on this examination question paper.

SECTION ONE - COMPULSORY

QUESTION ONE

- (a)
- i. Explain clearly three definitions of management as described by various scholars (5 marks)
 - ii. Illustrate with relevant examples why planning is the most fundamental of all management function (5 marks)
- (b)
- i. Distinguish clearly the differences that exist between the concepts of Administration and Management (5marks)
 - ii. Discuss clearly what is meant by positive motivation and negative motivation as used in Management (5 marks)
- (c)
- i. Outline five Key reasons for efficient communication within an organization (5 marks)
 - ii. Explain with examples the roles of Management Information System (5 marks)

SECTION TWO – ANSWER ANY TWO QUESTIONS

QUESTION TWO

- (a) Define clearly the three levels of Management highlighting the roles carried out by each level (10 marks)
- (b) Discuss the desirable characteristics of professional managers (10 marks)

QUESTION THREE

- (a) Identify and discuss the steps a manager takes when managing a project (10marks)
- (b) Indicate the ten mistakes that managers make in the course of their duties (10 marks)

QUESTION FOUR

- (a) Discuss with relevant examples the most important reasons to having a good management information system (10marks)
- (b) Analyze clearly the Maslow's needs hierarchy theory of information (10 marks)