

PRINCIPLES AND PRACTICE OF MANAGEMENT.

DIPLOMA IN BUSINESS MANAGEMENT

EXAM.

QUESTION 1

- a) Discuss the basic functions of management. (10 marks.)
- b) Explain how an organization adapts to the environment. (10 marks.)
- c) Discuss atleast five types of leadership styles. (10 marks.)

QUESTION 2

- a) Discuss at least 5 reasons why it is necessary to measure and evaluate employees and other organization resources. (10 marks.)
- b) Discuss Abraham Maslow hierarchy of need. (10 marks.)

QUESTION 3

- a) State at least 5 causes of conflict in an organization. (10 marks.)
- b) Discuss the basic principles of a bureaucratic organization according to Max Weber. (10 marks)

QUESTION 4

- a) Discuss planning and the steps followed in planning. (10 marks.)

QUESTION 5

- a) Discuss the disadvantages of external recruitment. (10 marks.)
- b) Discuss at least 5 factors that trigger employees to be unethical. (10 marks.)