

PRINCIPLES AND PRACTICE OF MANAGEMENT.

DIPLOMA IN BUSINESS MANAGEMENT.

EXAMINATION.

QUESTION 1

- a) Is management a science, an art or a professional? Discuss. (12 marks.)
- b) Explain four ways of overcoming the barriers to effective communications. (8 marks.)
- c) State the sources of internal recruitment and the advantages of internal recruitment. (10 marks.)

QUESTION 2

- a) There are two separate external environments that is general/ remote environment and task environment. Discuss (10 marks.)
- b) Discuss the limitations of leadership trait theory. (10 marks.)

QUESTION 3

- a) In Administrative management theory by Henry Fayol he came up with principles applied by managers. Discuss 5 principles. (10 marks.)
- b) Discuss the modern school of thought. (10 marks.)

QUESTION 4

- a) Discuss the comparison between theory X and Y. (10 marks.)
- b) Discuss the types of decisions. (10 marks.)

QUESTION 5

- a) Discuss at least 5 sources of power. (10 marks.)
- b) Discuss the reasons why managers do not delegate. (10 marks.)