



**MURANG'A UNIVERSITY COLLEGE**  
**(A CONSTITUENT COLLEGE OF JOMO KENYATTA UNIVERSITY OF AGRICULTURE AND TECHNOLOGY)**

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SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF HUMAN RESOURCE

SUPPLEMENTARY EXAM

COURSE NAME: ORGANIZATIONAL BEHAVIOR

UNIT CODE: HEH 2209

DATE: OCTOBER 2015

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**INSTRUCTIONS**

1. QUESTION ONE COMPULSARY
2. AND ANY OTHER TWO QUESTIONS
3. CHEATING WILL ATTRACT HEAVY PENALTY

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| 1. a. Define the word organizational behavior   | (2mks)  |
| b. Exhaustively explain the behavioral science subjects where organizational behavior borrows heavily | (10mks) |
| c. Briefly discuss any four external factors influencing perception                                   | (8mks)  |
| d. Discuss any five types of values in organizational behavior  | (10mks) |
| 2. a. Discuss the major types of groups   | (10mks) |
| b. Discuss the reasons for joining groups   | (10mks) |
| 3. a. Differentiate between motivation and motive   | (2mks)  |

- b. Discuss the factors of communication in a multinational company (10mks)
- c. Fully explain the theory X and theory Y (10mks)
4. a. Differentiate between leadership and mangership (4mks)
- b. Explain the attributes of a leader (6mks)
- c. Briefly highlight the characteristics of successful leaders (10mks)
5. a. Differentiate between power and politics (4mks)
- b. Explain the characteristics of power (6mks)
- c. Briefly discuss the political tactics in the multinational company (10mks)