



**MURANG'A UNIVERSITY**

**(A CONSTITUENT COLLEGE OF JOMO KENYATTA UNIVERSITY OF SCIENCE AND TECHNOLOGY)**

**FIRST YEAR SECOND SEMESTER EXAMINATION FOR BACHELOR OF  
COMMERCE  
HBC 2108 ORGANISATIONAL THEORY**

**ORDINARY EXAM.**

**APRIL 2015**

**TIME: 2 HOURS**

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**Instructions:**

**Answer question ONE and any other TWO questions**

**QUESTION ONE:**

- a) There are several theories which explain the organization and its structure. Discuss the Weber's beauracritic approach.(10 marks)
- b) Explain how power and politics could be used in change management. (10amrks)
- c) Suggest various ways to reduce conflicts in an organization (10 marks)

**QUESTION TWO**

- a) Explain five types of change in an organization (**10 marks**)

b) Explain the step in group formation. **(10 marks)**

### **QUESTION THREE**

a) Examine the various types of leadership styles and how they can be applied in business **(10 marks)**

b) Discuss the components of system approach in an organization. **(10 marks)**

### **QUESTION FOUR**

a) Explain the term group dynamic 2marks

b) In any organization, decision making is vital. Explain nine steps of decision making

differentiate the three most common types of organizational structure:-

- Functional
- Line organization structure
- Committee organization structure **(9 marks)**

