



MURANG'A UNIVERSITY COLLEGE (MRUC)
(A *Constituent* College of Jomo Kenyatta university of Agriculture & Technology)
SPECIAL OR SUPPLEMENTARY PAPER
HBC 2108: ORGANIZATIONAL THEORY AND DEVELOPMENT
BACHELOR OF COMMERCE
YEAR 1 SEMESTER 2

DATE:

TIME: 2 HOURS

INSTRUCTIONS:

Answer Questions *ONE* and any other *TWO*

QUESTION 1

- (a) Define an organizational theory. (5 marks)
- (b) Highlight causes of changes in organizations today. (5 marks)
- (c) Write short notes on power and politics in organization. (15 marks)
- (d) What is conflict in organization. (5 marks)

QUESTION 2

- (a) Discuss the mechanical organizations. (10 marks)
- (b) Briefly discuss organizational structures. (10 marks)

QUESTION 3

- (a) Discuss management by objectives, its importance and steps. (10 marks)
- (b) Highlight the process of decision making. (10 marks)

QUESTION 4

- (a) Discuss the matrix organizational structure giving its advantages and disadvantages. (10 marks)
- (b) Discuss *four* strategies of solving a conflict. (10 marks)