



MURANG'A UNIVERSITY COLLEGE
(A CONSTITUENT COLLEGE OF JOMO KENYATTA UNIVERSITY OF AGRICULTURE AND TECHNOLOGY)

SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF HUMAN RESOURCE

SUPPLEMENTARY EXAM

UNIT TITLE: ORGANIZATIONAL BEHAVIOR

UNIT CODE: HBC 2209

DATE: 4/08/2015

TIME: 2:00 HOURS

INSTRUCTIONS

1. QUESTION ONE COMPULSARY
2. AND ANY OTHER TWO QUESTIONS
3. CHEATING WILL ATTRACT HEAVY PENALTY

1. a. Define the word organizational behavior (2mks)
- b. Exhaustively explain the behavioral science subjects where organizational behavior borrows heavily (10mks)
- c. Briefly discuss any four external factors influencing perception (8mks)
- d. Discuss any five types of values in organizational behavior (10mks)
2. a. Discuss the major types of groups (10mks)
- b. Discuss the reasons for joining groups (10mks)
3. a. Differentiate between motivation and motive (2mks)
- b. Discuss the factors of communication in a multinational company (10mks)
- c. Fully explain the theory X and theory Y (10mks)

4. a. Differentiate between leadership and management (4mks)
- b. Explain the attributes of a leader (6mks)
- c. Briefly highlight the characteristics of successful leaders (10mks)
5. a. Differentiate between power and politics (4mks)
- b. Explain the characteristics of power (6mks)
- c. Briefly discuss the political tactics in the multinational company (10mks)