



MURANG'A UNIVERSITY COLLEGE

(A Constituent College of Jomo Kenyatta University of Science and Technology)

TOWN CENTRE

UNIVERSITY EXAMINATION 2014/2015 ACADEMIC YEAR

SPECIAL/ SUPPLEMENTARY EXAM

THIRD SEMESTER EXAMINATION FOR THE DIPLOMA OF BUSINESS MANAGEMENT

(DBM 14D SEM 3)

COURSE CODE: DBH 1214

COURSE TITLE: LABOUR RELATIONS

DATE: 3TH AUGUST 2015

TIME: 2.00-4.00PM

INSTRUCTIONS TO CANDIDATE:

Question **ONE (1)** is compulsory that carry **30 marks**.

Answer Any other **TWO (2)** questions of the Three questions each **20 marks**

Duration 2hours

MRUC observes ZERO tolerance to examination irregularities

This paper consists of 2 printed pages. Please turnover

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Q.1 (a) Discuss the meaning of the FIVE terms related to the trade union Act Cap 233. 10 marks

(b) Outline the pre-industrial court procedure followed when a dispute arises. 8 marks

(c) Identify the main reasons for the union branch officials to investigate the complaint to determine whether it is genuine. 10 marks

(d) Outline TWO circumstances in which collective bargaining can only function. 2 marks

Q. 2 (a) The workmen's compensation Act Cap 236 of the law of Kenya requires that an employer of a person injured or killed in course of his work be compensated by the same employer. Discuss 14 marks

(b) Briefly explain THREE issues that are covered in collective bargaining. 6 marks

Q. 3 (a) Explain the causes of industrial relations problems among the employees. 10 marks

(b) Explain FIVE main objectives which managers seek to achieve in the industrial relations. 10 marks

Q. 4 (a) Define the term industrial relations. 2 marks

(b) Briefly explain FOUR main types of trade disputes that are handled by the industrial relations department. 8 marks

(c) Discuss at least FIVE functions performed by the industrial relations department. 10 marks