



MURANG'A UNIVERSITY COLLEGE

(A constituent college of Jomo Kenyatta University of Agriculture and Technology)

UNIVERSITY EXAMINATIONS 2015/2016

**MRUC MAIN CAMPUS
(SPECIAL/SUPPLEMENTARY EXAMINATION)**

BACHELOR OF COMMERCE

SECOND YEAR / SECOND SEMESTER EXAMINATIONS

HBC 2108: ORGANIZATION THEORY & DEVELOPMENT

DATE:

TIME: 2 Hours

INSTRUCTIONS

- There are FIVE Questions in this paper
- Question ONE is compulsory
- Answer THREE Questions in Total



MRUC IS ISO 9001:2008 CERTIFIED

Question One

- i. Define Organization. **(5 Marks)**
- ii. Discuss the Classical Theory of Organization **(25 Marks)**

Question Two

- i. Explain the meaning of Culture in Organization **(5 Marks)**
- ii. Discuss sources of culture in an organization. **(15 Marks)**

Question Three

Change in an Organization is inevitable.

- i. Explain the various types of change that managers face in organizations. **(10 Marks)**
- ii. Explain reasons why employees resist change in organizations. **(10 Marks)**

Question Four

- i. Distinguish between formal and informal groups in an organization **(10 Marks)**
- ii. What are the merits of informal groups in an organization **(10 Marks)**

Question Five

Write brief explanatory notes on TWO of the following; **(10 Marks each)**

- i. Organizational Structure
- ii. Sources/Bases of power in organizations
- iii. Leadership styles

