



MURANGA UNIVERSITY COLLEGE

(A constituent College of Jomo Kenyatta University of Agriculture & Technology)

MAIN CAMPUS

ORDINAR UNIVERSITY EXAMINATIONS

2015/2016 ACADEMIC YEAR

FIRST YEAR FIRST SEMESTER EXAMINATIONS

FOR DIPLOMA/CERTIFICATE IN BUSINESS MANAGEMENT

COURSE CODE: DBA 1112/CIB0102

COURSE TITLE: PRINCIPLES OF MANAGEMENT

DATE: 21st APRIL 2016 TIME: 9.00-11.00AM: DURATION 2 HOURS

INSTRUCTIONS TO CANDIDATES

Question ONE (1) is compulsory
Answer THREE (3) questions

MRUC observes ZERO tolerance to examination irregularities

This Paper Consists of 2 Printed Pages. Please Turn Over.

QUESTION ONE 30 MARKS

- a) Co-ordination is developing an integrated and orderly pattern of group efforts to realize a common goal. Outline any six importances of co-ordination. (6 marks)
- b) Explain any five principles of management. (10 marks)
- c) Theory X and Y of leadership states that leadership style is influenced by the type of subordinates in the organization. Discuss. (10 marks)
- d) Outline four objectives of delegation in an organization. (4 marks)

QUESTION TWO 20 MARKS

- a) When making decisions in an organization, managers experience different problems in the process. Explain five ways of minimizing such problems. (10 marks)
- b) Span of control refers to the number of people a manager directly manages. Explain five factors that determine the span of control. (10 marks)

QUESTION THREE 20 MARKS

- a) Explain the three recommendations of the behavioral approach to management in order to realize work place harmony. (6 marks)
- b)
- c) Power is the ability to influence the behavior of other people. Explain three sources / basis of power. (6 marks)
- d)
- e) Planning is a critical function of management, thus managers should exercise a lot of care while performing this function. Discuss any four principles of planning. (8 marks)

QUESTION FOUR 20 MARKS

- a) Explain five reasons why subordinates may resist delegation from their superiors. (10 marks)
- b) Controlling implies the measurement and correction of the performance of subordinates in order to make sure that enterprise objectives and plans derived to attain them are being accomplished. Highlight four factors that can limit this exercise in an organization. (4 marks)
- c) Explain any three sources of external recruitment of staff. (6 marks)