



# MURANG'A UNIVERSITY COLLEGE

*(A CONSTITUENT COLLEGE OF JOMO KENYATTA UNIVERSITY OF AGRICULTURE AND TECHNOLOGY)*

**DHM1211**

**PRINCIPLES AND PRACTICE OF MANAGEMENT**

**SUPPLEMENTARY EXAMS**

**Instructions.**

**Answer any three questions.**

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**QUESTION ONE.**

- (a) State five reasons why management is considered to be a profession (10marks)
- (b) Outline five features of a validly stated objective (5marks)
- (c) State five characteristics of bureaucracy (5marks)

**QUESTION TWO**

- (a) State five activities that should be included in the orientation programme for new employees. (5 marks)
- (b) according to Abraham Maslow, human needs can be classified into five categories. Explain the five needs. (10marks)
- (c) Explain the communication process with the aid of a diagram (5marks)

### **QUESTION THREE**

- (a) Explain the five functions of the management (5 marks)
- (b) Highlight five features of planning. (5 marks)
- (c) Explain five reasons why managers may be reluctant to delegate. (10 marks)

### **QUESTION FOUR.**

- (a) Explain five conditions that should be satisfied for committee decisions to be acceptable. (10marks)
- (b) Outline the benefits of training employees (5marks)
- (c) Explain five circumstances under which it would be appropriate to use autocratic style of leadership. (5 marks)