



**MURANG'A UNIVERSITY OF TECHNOLOGY**  
**SCHOOL OF EDUCATION, HUMANITIES AND SOCIAL**  
**SCIENCES**

DEPARTMENT OF SOCIAL SCIENCES

UNIVERSITY ORDINARY EXAMINATION

2023/2024 ACADEMIC YEAR

**FIRST YEAR SECOND SEMESTER EXAMINATION FOR BACHELOR OF**  
**SCIENCE IN CRIMINOLOGY AND SECURITY STUDIES**

CPA 101 – INTRODUCTION TO PUBLIC ADMINISTRATION AND  
GOVERNANCE

DURATION: 2 HOURS

**INSTRUCTIONS TO CANDIDATES:**

1. Answer question one and any other two questions.
2. Mobile phones are not allowed in the examination room.
3. You are not allowed to write on this examination question paper.

**SECTION A: ANSWER ALL QUESTIONS IN THIS SECTION**

**QUESTION ONE (30 MARKS)**

- a) Explain what you understand by the term ecology of public administration. (5 marks)
- b) How does governance impact the effectiveness of public administration? (10 marks)
- c) State and explain the role of public administration in various facets. (10 marks)
- d) Explain any five functions of a personnel manager in an organization. (5 marks)

**SECTION B – ANSWER ANY TWO QUESTIONS IN THIS SECTION**

**QUESTION TWO (20 MARKS)**

- a) Public administration is both an art and a science. Discuss. (10 marks)
- b) Distinguish between public administration and private administration. (10 marks)

**QUESTION THREE (20 MARKS)**

- a) Discuss the scope of public administration and governance as an activity and as a discipline. (10 marks)
- b) Explain problems faced during policy formation. (10 marks)

**QUESTION FOUR (20 MARKS)**

- a) Name and explain the principles of Max Weber's ideal bureaucracy. (10 marks)
- b) Discuss briefly the role of the executive. (10 marks)