



**MURANG'A UNIVERSITY OF TECHNOLOGY**  
**SCHOOL OF EDUCATION, HUMANITIES AND SOCIAL**  
**SCIENCES**

DEPARTMENT OF SOCIAL SCIENCES

UNIVERSITY ORDINARY EXAMINATION

2023/2024 ACADEMIC YEAR

**SECOND YEAR SECOND SEMESTER EXAMINATION FOR DIPLOMA IN**  
**CRIMINOLOGY AND SECURITY STUDIES**

CCS066: ADMINISTRATION AND MANAGEMENT OF CRIMINAL JUSTICE

DURATION: 2 HOURS

**INSTRUCTIONS TO CANDIDATES:**

1. Answer question one and any other two questions.
2. Mobile phones are not allowed in the examination room.
3. You are not allowed to write on this examination question paper.

## **SECTION A: ANSWER ALL QUESTIONS IN THIS SECTION**

### **QUESTION ONE (30 MARKS)**

- a. Examine the following concepts as used in the context of criminal justice administration.
  - i. Management. (3 marks)
  - ii. Leadership. (3 marks)
  - iii. Organisation. (3 marks)
- b. Examine the role of administration in promoting agency ethics. (2 marks)
- c. Define the basics of agency budgeting. (4 marks)
- d. Highlight three ways in which criminal justice organisation manage environmental forces influencing their operations. (6 marks)
- e. State four theories used in criminal justice ethics. (4 marks)
- f. Identify five unethical behaviours that police engage in during service delivery. (5 marks)

## **SECTION B – ANSWER ANY TWO QUESTIONS IN THIS SECTION**

### **QUESTION TWO (20 MARKS)**

- a. Identify barriers of communication within a criminal justice organisation. (10 marks)
- b. Discuss the impact of technology of communication in the criminal justice organisation. (10 marks)

### **QUESTION THREE (20 MARKS)**

- a. Use the need theory to explain the motivation of employees within criminal justice organisation. (10 marks)
- b. Discuss the expectancy theory. (10 marks)

### **QUESTION FOUR (20 MARKS)**

- a. Discuss the techniques of influence that affect the leadership process. (10 marks)
- b. Describe the rights of criminal justice employees. (10 marks)