

MURANG'A UNIVERSITY OF TECHNOLOGY SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT.

UNIVERSITY ORDINARY EXAMINATION 2023/2024 ACADEMIC YEAR FIRST YEAR SECOND SEMESTER EXAMINATION FOR MASTER OF BUSINESS ADMINISTRATION.

BHR 622: HUMAN RESOURSE DEVELOPMENT

DURATION: 3 HOURS

INSTRUCTIONS TO CANDIDATES:

- 1. Answer ANY FOUR questions.
- 2. Mobile phones are not allowed in the examination room.
- 3. You are not allowed to write on this examination question paper.

QUESTION ONE (30 MARKS)

a. Discuss the concept of HRD. (13 marks)

b. Explain succession planning and benefits. (12 marks)

QUESTION TWO (20 MARKS)

a. Elaborate on how an organisation may design an effective performance management system. (15 marks)

b. Summarized training needs identification and assessment. (10 marks)

QUESTION THREE (20 MARKS)

a. Explain training techniques that an organisation may use in training. (15 marks)

b. Discuss modern issues in career development. (10 marks)

QUESTION FOUR (20 MARKS)

An organization known to you is initiating management development. Explain to them the following.

i. Aims of management development. (5 marks)

ii. Elements of management development. (10 marks)

iii. Activities of management development. (10 marks)

QUESTION FIVE (25 MARKS)

a. Explain OD process and benefits to an organization. (15 marks)

b. Discuss how to develop a training program. (10 marks)