

MURANG'A UNIVERSITY COLLEGE A Constituent College of Jomo Kenyatta University of Agriculture and Technology SCHOOL OF HOSPITALITY AND TOURISM MANAGEMENT

CODE: DHM1211

Time:

2hrs

PRINCIPLES AND PRACTICES OF MANAGEMENT

SUPLEMENTARY EXAM

Date: April 2016

Question one is compulsory

Answer any other two (2) questions they all carry equal marks.

SECTION ONE 30 MARKS

1.

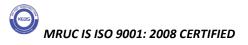
a.	Explain 5 principles of management	10mks
b.	State 8 reasons why people fail in planning	8mks
c.	Explain the 3 skills used by managers to manage organisations	6mks
d.	Outline 6 qualities of a manager	6mks

SECTION TWO 40 MARKS

ANSWER ONLY 2 QUESTIONS IN THIS SECTION, THEY CARRY EQUAL MARKS.

2.

a.	Briefly explain Taylors scientific management theory	10mks
b.	Max weber came up with the bureaucracy theory, briefly explain his theory	10mks





MURANG'A UNIVERSITY COLLEGE

A Constituent College of Jomo Kenyatta University of Agriculture and Technology SCHOOL OF HOSPITALITY AND TOURISM MANAGEMENT

3.

4.

5.

a.	Explain 5 limitations of planning	5mks
b.	Give 5 measures to overcome this limitations	5mks
c.	State 4 reasons why informal organisations are formed	4mks
d.	Give 6 demerits of those informal organisations	6mks
a.	Explain the process of organization	10mks
b.	Outline 5 barriers to delegation	5mks
c.	State 5 benefits of job analysis	5mks
a.	State 3 advantages and 2 disadvantages each of both autocratic and democratic lea	adership

		10mks
b.	Outline 5 barriers to delegation	5mks
c.	State 5 benefits of job analysis	5mks

