



MURANG'A UNIVERSITY COLLEGE
A Constituent College of Jomo Kenyatta University of Agriculture and Technology
SCHOOL OF HOSPITALITY AND TOURISM MANAGEMENT

CODE: DHM1211

Time:

2hrs

PRINCIPLES AND PRACTICES OF MANAGEMENT

SUPPLEMENTARY EXAM

Date: April 2016

Question one is compulsory

Answer any other two (2) questions they all carry equal marks.

SECTION ONE 30 MARKS

1.
 - a. Explain 5 principles of management 10mks
 - b. State 8 reasons why people fail in planning 8mks
 - c. Explain the 3 skills used by managers to manage organisations 6mks
 - d. Outline 6 qualities of a manager 6mks

SECTION TWO 40 MARKS

ANSWER ONLY 2 QUESTIONS IN THIS SECTION, THEY CARRY EQUAL MARKS.

2.
 - a. Briefly explain Taylors scientific management theory 10mks
 - b. Max weber came up with the bureaucracy theory, briefly explain his theory 10mks



MRUC IS ISO 9001: 2008 CERTIFIED



MURANG'A UNIVERSITY COLLEGE
A Constituent College of Jomo Kenyatta University of Agriculture and Technology
SCHOOL OF HOSPITALITY AND TOURISM MANAGEMENT

3.

- | | |
|--|------|
| a. Explain 5 limitations of planning | 5mks |
| b. Give 5 measures to overcome this limitations | 5mks |
| c. State 4 reasons why informal organisations are formed | 4mks |
| d. Give 6 demerits of those informal organisations | 6mks |

4.

- | | |
|--|-------|
| a. Explain the process of organization | 10mks |
| b. Outline 5 barriers to delegation | 5mks |
| c. State 5 benefits of job analysis | 5mks |

5.

- | | |
|---|-------|
| a. State 3 advantages and 2 disadvantages each of both autocratic and democratic leadership | 10mks |
| b. Outline 5 barriers to delegation | 5mks |
| c. State 5 benefits of job analysis | 5mks |

