



MURANG'A UNIVERSITY OF TECHNOLOGY

SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF COMMERCE

UNIVERSITY ORDINARY EXAMINATION

2018/2019 ACADEMIC YEAR

**THIRD YEAR FIRST SEMESTER EXAMINATION FOR, DIPLOMA IN
BUSINESS MANAGEMENT**

BCB 054 – PUBLIC SECTOR MANAGEMENT

DURATION: 2 HOURS

DATE:

TIME:

Instructions to candidates:

1. Answer question One and Any Other Two questions
2. Mobile phones are not allowed in the examination room.
3. You are not allowed to write on this examination question paper.

SECTION A: ANSWER ALL QUESTIONS IN THIS SECTION

QUESTION ONE (30 MARKS)

- a) Explain what is meant by the term public sector (4 marks)
- b) As a public sector management expert, explain five reasons why the level of public spending is important (10 marks)
- c) Discuss the importance of policy instruments in public sector management (10 marks)
- d) Describe the process of budgeting at national level (6 marks)

SECTION B: ANSWER ANY TWO QUESTIONS IN THIS SECTION

QUESTION TWO (20 MARKS)

- a) (i) Highlight the five roles of the state in public sector management (5 marks)
(ii) Discuss how political differences have affected the public sector management (5 marks)
- b) In regards to the macro-economic policy context, explain five objectives of public spending (10 marks)

QUESTION THREE (20 MARKS)

- a) Explain how the choice of policy instrument affects the effectiveness of social policy (10 marks)
- b) The County governments have more financial freedom. In a period of expenditure acts, how are they likely to use this freedom? (10 marks)

QUESTION FOUR (20 MARKS)

- a) Explain the ten obstacles to a comprehensive performance management system (10 marks)
- b) Differentiate between public and private services (5 marks)
- c) Highlight five reasons behind success and failure in ICT application in the public sector (5 marks)