

MURANG'A COLLEGE OF TECHNOLOGY
PRINCIPLES AND PRACTICES OF MANAGEMENT
BS/CM/012D
CAT I
TIME: 1½ HOURS
DATE: 28TH AUGUST 2012

ANSWER ALL QUESTIONS.

- Q1. Explain **FIVE** nature of planning. (10 marks)
- Q2. Explain the following studies as were used in human relations movement school of thought.
- (i) Illumination experiments.
 - (ii) Relay assembly test room.
 - (iii) Interviewing program
 - (iv) Bank wiring test room. (10 marks)
- Q3. Explain **FIVE** contribution of human relation school of thought (10 marks)
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